

LMG Nexus

Legal documents

Version 1.2 (draft) Last updated: 29 October 2026

- Website Terms of Use
- Privacy Policy
- Cookie Policy

Applies to Imgnexus.co.uk and the LMG Nexus sites and sub-sites. Contact:
info@imgnexus.co.uk

LMG Nexus Ltd, [PLACEHOLDER ADDRESS: 1 Example Street, Sampletown, SA1 1AA,
United Kingdom. Company number and registered office to be inserted before
publishing]

Website Terms of Use

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1 About these terms

These terms of use (the **Terms**) apply to your use of the LMG Nexus website at **lmgnexus.co.uk** and the linked LMG Nexus sites and sub-sites, including the brand pages and any site on a **lmgnexus.co.uk** sub-domain (together, the **Website**).

By using the Website you agree to these Terms. If you do not agree, please do not use it.

The Website includes a client area (accounts and product packages) and a merchandise shop. The shop is currently in a **testing phase**: no real orders or payments are taken. Before you can buy anything, separate terms of sale ([Delivery, Returns and Refunds](#)) will apply.

2 Who we are

The Website is operated by **LMG Nexus (we, us, our)**: LMG Nexus Ltd, [PLACEHOLDER ADDRESS: 1 Example Street, Sampletown, SA1 1AA, United Kingdom. Company number and registered office to be inserted before publishing]

You can contact us at info@lmgnexus.co.uk.

3 Using the Website

You may view and use the public pages of the Website for your own lawful, personal use. You must not:

- use the Website in any way that is unlawful, fraudulent or harmful;
- attempt to gain unauthorised access to the Website, any account, server, database or connected system (this may be a criminal offence under the Computer Misuse Act 1990);
- introduce viruses, malicious code or anything else technologically harmful, or attempt to disrupt, overload or scrape the Website;
- copy, republish, sell or commercially exploit any part of the Website except as these Terms allow; or
- use the Website to send unsolicited or misleading communications.

We may suspend or restrict access to anyone who breaks these Terms.

4 Private areas, accounts and shared links

Some areas of the Website are private. The client area is for people who have created an account (see the next section). The administrator sign-in and dashboard are for the site owner's personal use only. They are not open to the public and nobody else is authorised to use them.

Some content (for example photo albums) is made available only to chosen friends and family through a private link. If you receive such a link:

- it is shared for you personally, for viewing; please do not forward it or republish what you see without permission;
- links may expire, be protected by a passcode, or be switched off at any time without notice;
- photos and videos may show identifiable people, so please respect their privacy; and
- if the person who shared the link has allowed downloads, you may keep a copy for your own personal, non-commercial use only.

5 Client accounts

To use the client area you need an account with a valid email address and a password. You must be 18 or over [confirm minimum age] . Please keep your sign-in details secret, do not share your account, and tell us promptly if you think someone else has used it.

- **Limited places.** We limit the number of client accounts. If places are full you can join a waiting list. Joining the list does not guarantee a place.
- **Packages.** Which LMG products you can open depends on your package. Products that are not in your package stay locked until they are added to it.
- **Acceptable use.** Use your account lawfully and fairly. Do not try to access other people's accounts or data, interfere with the service, or use it to harm anyone.
- **Blocking.** We may block or suspend an account that breaks these Terms or puts the service or other people at risk. A blocked account cannot sign in to any LMG product on the client system.
- **Closing and deleting your account.** You can ask us to delete your account at any time by emailing info@lmgnexus.co.uk. When an account is deleted, we delete the account

and **all of the data stored in it** from our live systems. This cannot be undone. We may keep records we are legally required to keep, such as accounting records of orders. We also keep a simple record that an account number was deleted (no name or email) so that deleted data is not restored from a backup. If an account was blocked before it was deleted, we keep a one-way scrambled code of the email address (it cannot be turned back into the email) so that the address cannot be used to sign up again. Copies in backups are removed on a rolling basis [retention period to be confirmed once backups are set up] .

- **Changes to the service.** We may add, change or remove features and packages. If we make a significant change that affects what you have paid for, we will tell you.

6 Content and intellectual property

Unless stated otherwise, the Website and its content, including text, graphics, logos, brand marks, icons, photographs, videos, animations, layout and software, are owned by or licensed to us and are protected by copyright, trade mark and other intellectual property laws in the United Kingdom and internationally. All rights are reserved.

The LMG Nexus name and the names and logos of LMG Finances, LMG Digital, LMG Creative, LMG Works, LMG Travel and LMG Photography are our brands. You may not use them without our written permission.

You may view the public pages and print or download a copy for your own personal, non-commercial reference, provided you keep any copyright notices intact.

7 Our brands and linked sites

The Website lists several LMG brands and may link to other LMG sites and, from time to time, to third-party websites. We do not control third-party sites and are not responsible for their content, availability or privacy practices. A link is not an endorsement. Please read the terms and privacy policy of any site you visit.

8 Contacting us

You can contact us using the “Get in touch” form on the Website or by emailing info@lmgnexus.co.uk. The form opens your own email app with a message ready to send; nothing is sent until you press send in that app. Sending us a message does not create a contract with us. See our [Privacy Policy](#) for how we handle enquiries.

9 Availability and changes

We aim to keep the Website available and accurate but do not guarantee that it will be uninterrupted, error-free or free from security issues. We may update, suspend, withdraw or change any part of the Website at any time without notice, including for maintenance.

10 Accuracy of information

The content of the Website is provided for general information only. We try to keep it up to date but make no promise that it is complete or current. Brand pages describe the direction of the LMG brands and are not an offer, advice or a promise that any product or service will be available.

11 Our responsibility to you

Nothing in these Terms limits or excludes our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for anything else that cannot be limited or excluded by law. If you are a consumer, your statutory rights are not affected.

Subject to that, and because the Website is provided free of charge and “as is”, we are not liable for any loss or damage arising from your use of, or inability to use, the Website, including loss of profit, revenue, data or goodwill, or any indirect or consequential loss, to the fullest extent permitted by law. We are not responsible for loss caused by viruses or other harmful material that may infect your device as a result of using the Website; please use up-to-date security software.

12 Privacy and cookies

How we handle personal information is explained in our [Privacy Policy](#), and how we use cookies and similar technologies is explained in our [Cookie Policy](#). Both form part of these Terms.

13 Changes to these Terms

We may update these Terms from time to time. The version on the Website is the current one and shows the date it was last updated. Continuing to use the Website after a change means you accept the updated Terms.

14 Governing law and disputes

These Terms, and any dispute or claim arising out of or in connection with them or the Website, are governed by the laws of **England and Wales**, and the courts of England and Wales have exclusive jurisdiction, except that if you live in Scotland or Northern Ireland you may also bring proceedings in the courts of the part of the United Kingdom where you live. If you are a consumer, you keep any mandatory rights you have under the law of the place where you live.

15 Complaints

If you have a complaint about the Website, please email info@imgnexus.co.uk and we will try to resolve it promptly.

Privacy Policy

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In short: you can browse the public pages without an account, and we do not run advertising or analytics trackers. If you create a client account, join the waiting list, send us a message or place a shop order, we use the details you give us for that purpose only, as explained below. We do not sell your data.

1 Who we are

This policy explains how **LMG Nexus (we, us)** handles personal information in connection with the Website at **lmgnexus.co.uk** and its sub-sites. For UK data protection law, we are the **controller** of any personal data described here.

Operator: LMG Nexus Ltd, [PLACEHOLDER ADDRESS: 1 Example Street, Sampletown, SA1 1AA, United Kingdom. Company number and registered office to be inserted before publishing]

Contact for all privacy matters: info@lmgnexus.co.uk.

2 The law we follow

We handle personal data in line with the **UK General Data Protection Regulation (UK GDPR)**, the **Data Protection Act 2018** and, for cookies and similar technologies, the **Privacy and Electronic Communications Regulations 2003 (PECR)**, each as amended.

3 What we collect, and why

SITUATION	WHAT IS INVOLVED	WHY, AND OUR LAWFUL BASIS
Browsing the public pages	No account, no form, no analytics and no advertising trackers. Your device's IP address and basic request details (such as browser type and time of request) are handled automatically by our hosting provider when pages are delivered.	To deliver the site and keep it secure and working. Legitimate interests (Article 6(1)(f) UK GDPR). We do not use this to identify you.

SITUATION	WHAT IS INVOLVED	WHY, AND OUR LAWFUL BASIS
Contacting us	The "Get in touch" form sends your message to us by email through our email provider. We receive your name, email address, the brand you are asking about and your message, and you receive an automatic acknowledgement.	To read and reply to your message. Legitimate interests (Article 6(1)(f)), or steps you ask us to take before a contract (Article 6(1)(b)).
Administrator sign-in	Used by the site owner only. It holds the owner's own email address and sign-in session.	To keep private areas secure. This concerns the owner's own data and is necessary for operating the site.
Private photo albums (LMG Photography)	A private gallery for family and friends, opened by private links. Viewers are not asked for personal details. Photos and videos may show people. A passcode, if used, is checked but not stored in readable form.	Personal sharing among family and friends. Where this is purely personal or household activity, data protection law may not apply to it; where it does, our basis is legitimate interests (Article 6(1)(f)).
Deletion record	When an account is deleted: an anonymous account number and the date (no name or email). If the account had been blocked first, also a one-way scrambled code of the email address that cannot be turned back into the email.	To make sure deleted data is not restored from a backup, and to stop a blocked person signing up again. Legitimate interests (Article 6(1)(f)).
Client account	Your email address, a password (stored only as a secure one-way hash, so we cannot read it), your account status, the products in your package, the time you accepted our Terms and which version, and your sign-in session.	To provide your account and the products in your package. Contract (Article 6(1)(b)). Security and fraud prevention: legitimate interests (Article 6(1)(f)).
Waiting list	Your email address, and your name and a short note if you choose to give them,	To contact you if a place becomes available, at your

SITUATION	WHAT IS INVOLVED	WHY, AND OUR LAWFUL BASIS
	plus the time you joined.	request. Steps you ask us to take before a contract (Article 6(1)(b)).
Shop orders (currently testing)	Your name, email address, the items and options you chose, the total, and the order status. If you are signed in, the order is linked to your account. During testing no payment details are taken.	To process and keep a record of your order. Contract (Article 6(1)(b)) and, for real orders, legal obligations such as accounting (Article 6(1)(c)).

We do **not** knowingly collect special category data (such as health, religion or ethnicity), and we do not carry out automated decision-making or profiling that has legal or similarly significant effects on you.

4 Who we share data with

We do not sell your personal data and we do not share it for marketing. We use a small number of service providers who process data on our behalf:

- **Cloudflare, Inc.:** hosting, content delivery, security and file storage for the Website (including private photo storage).
- **Supabase, Inc.:** secure sign-in and databases. The owner's private areas use one database, and client accounts, the waiting list and shop orders use a separate one, hosted in Ireland (EU).
- **Resend:** sends emails from the Website, such as your contact-form acknowledgement, account emails and waiting-list invitations.
- **jsDelivr (CDN):** delivers a software library used on the sign-in pages; your IP address is visible to it when that page loads.
- **Google (Google Fonts):** the LMG Photography site loads its typefaces from Google, so your IP address is sent to Google when that site loads.
- **Your email provider** and ours: if you email us, the message passes through email services in the normal way.

We may also disclose information if the law requires it, or to protect our rights, security or property.

5 Transfers outside the UK

Some of these providers are based in, or use servers in, the United States and other countries. Where personal data is transferred outside the UK, we rely on an appropriate safeguard under UK data protection law, such as the UK adequacy regulations (including the UK-US data bridge, where the provider is certified), or the UK International Data Transfer Agreement or Addendum, which our providers make available in their terms.

6 How long we keep it

Emails and messages are kept only as long as needed to deal with your enquiry and any follow-up, normally no more than 12 months afterwards, unless we need to keep them longer to meet a legal obligation or to deal with a claim. Technical logs held by our hosting provider are kept for the periods set by that provider. **Client accounts** are kept while the account is open. If you ask us to delete your account, we delete it and its data from our live systems; copies in backups are removed on a rolling basis [period to be confirmed once backups are set up]. **Waiting-list entries** are kept until a place is offered, you ask us to remove you, or 12 months pass. **Test orders** may be deleted at any time; records of real orders are kept for as long as the law requires for accounting [confirm with an accountant, commonly 6 years].

7 Security

We use secure (HTTPS) connections, access controls and reputable providers to protect the Website and the private areas. No system is completely secure, so we cannot guarantee absolute security. If a personal data breach occurs that is likely to put people at risk, we will report it to the Information Commissioner's Office and to those affected, as the law requires.

8 Your rights

Under UK data protection law you have the right to:

- be informed about how your data is used (this policy);
- access a copy of the personal data we hold about you;
- have inaccurate data corrected;
- have your data erased in certain circumstances;

- restrict our use of your data in certain circumstances;
- object to our use of your data where we rely on legitimate interests;
- receive your data in a portable format where it applies; and
- withdraw consent at any time, where we rely on consent (we currently do not).

To use any of these rights, email info@imgnexus.co.uk. We may need to confirm your identity first, and we will normally reply within one month. There is no fee unless a request is manifestly unfounded or excessive.

9 Complaints

We would like the chance to put things right first, so please contact us at info@imgnexus.co.uk. You also have the right to complain to the UK supervisory authority, the **Information Commissioner's Office (ICO)**: ico.org.uk/make-a-complaint, telephone 0303 123 1113.

10 Children

The Website is not directed at children and we do not knowingly collect personal data from anyone under 13. If you think a child has sent us personal data, please contact us and we will delete it.

11 Cookies

Our use of cookies and similar technologies is explained in our [Cookie Policy](#).

12 Changes to this policy

We may update this policy from time to time, for example if we start to collect additional data or add new features. The current version is always on this page with its date. If a change is significant we will make that clear on the Website.

Cookie Policy

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In short: we only use the small amount of browser storage that is strictly necessary to make the site work or to remember a choice you made. We do not use advertising, analytics or tracking cookies, so we do not show a cookie consent banner.

1 What are cookies?

Cookies are small text files placed on your device by a website. “Similar technologies”, such as your browser’s local storage and session storage, work in the same way and are covered by the same rules (the Privacy and Electronic Communications Regulations 2003 (PECR), as amended).

2 How we use them

Under PECR you must be told about, and asked to agree to, cookies and similar technologies, **unless** they are strictly necessary to provide something you have asked for. Everything we currently use falls into that exempt category, so your consent is not required. We do not set any cookies or storage for advertising, analytics, profiling or social media tracking.

WHERE	NAME	PURPOSE	TYPE & LIFETIME
Public portal pages (lmgnexus.co.uk)	None. The public pages set no cookies and store nothing in your browser.		
Client sign-in (client area and shop)	Supabase sign-in session (stored in local storage, named like <code>sb-...-auth-token</code>)	Keeps you signed in to your account. Signs you out automatically after a period of inactivity.	Strictly necessary. Stays until sign-out, inactivity or the session expires.

WHERE	NAME	PURPOSE	TYPE & LIFETIME
Administrator sign-in (owner only)	Supabase sign-in session (stored in local storage, named like <code>sb-...-auth-token</code>)	Keeps the site owner signed in and secure.	Strictly necessary. Stays until sign-out or the session expires.
LMG Photography (owner)	<code>lmg_photo_session</code>	Keeps the site owner signed in.	Strictly necessary. Until sign-out or expiry.
LMG Photography	<code>lmg_theme</code> , <code>lmg_layout</code> , <code>lmg_photo_home</code> , <code>lmg_slide_secs</code>	Remember your choices: light or dark appearance, album layout, home view and slideshow speed.	User-requested preference (exempt). Stays until you clear site data.
LMG Photography share links	<code>lmg_pw_...</code> (session storage)	Remembers a passcode you entered so the album stays open while you view it.	Strictly necessary. Removed when you close the tab.

3 Third-party content

The LMG Photography site loads its typefaces from Google Fonts, and the sign-in pages load a software library from the jsDelivr network. These providers may see your IP address when those files load, but they do not set advertising or tracking cookies through our pages as far as we are aware. See our [Privacy Policy](#) for details.

4 Managing cookies and storage

You can block or delete cookies and site data at any time in your browser settings (for example, "Clear browsing data" or "Site settings"). The public pages will work normally. Blocking strictly necessary storage may stop sign-in or remembered settings from working on the private areas. Helpful guidance is available at allaboutcookies.org and ico.org.uk.

5 If this changes

If we later add anything that is not strictly necessary, such as analytics or embedded third-party content that sets cookies, we will ask for your consent before it is used and update this policy.

6 Contact

Questions about this policy: info@imgnexus.co.uk.